

TFI Markets

Currency Specialists

Customer Complaint Form

Please fill in your details in the Form below and send it for the attention of the Compliance Officer:

By Email: compliance@tfimarkets.com **or** **By Fax:** (+357) 22 817 496

Name of Client: _____

Date: _____

Client's Email Address: _____

Client's Telephone Number: _____

(Please include your Country code)

Nature of Complaint: (please state full details below)

For Internal Use only

Complaint received by:

Initial Response to Clients (up to 5 working days)

Informed Client of Initial Action taken: YES NO

Final Response:

Final Response sent to Client: YES NO

File handed to C.O.: YES NO

Signature of C.O: